

Harris County Municipal Utility District

FOURTH QUARTER • 2024

HC MUD 81 Roard of Directors

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WATER/SEWER BILLING OR SERVICE ISSUES

MDS: 281-290-6500 (24/7)

TRASH SERVICE
BEST TRASH:
281-313-2378

TAX BILL/PAYMENT
WHEELER & ASSOCIATES:
713-462-8906

GENERAL QUESTIONS
ABHR/LEGAL:
713-860-6400

MUD 81 OFFICE 281-392-8112 (8 AM - 2 PM, M-F)

HARRIS COUNTY MUD 81

805 Hidden Canyon Katy, Texas, 77450 281-392-8112 hcmud81.com Note from the Board of Directors

Happy Fall from the Harris County Municipal Utility District No. 81 (MUD 81) Board of Directors! We hope this newsletter finds you well after a challenging summer of intense storms. We know that so many recently were impacted by Hurricane Beryl. Harris County appreciates your patience as it continues its efforts in picking up storm debris. You can find additional information about Harris County's storm debris removal, Harris County Precinct 4's temporary storm debris disposal sites, and Best Trash's collection guidelines in this newsletter. We wish you and your families a safe and happy holiday season.

As always, the MUD 81 Board encourages you to visit http://www.bjconcepts.com/hcmud81/signup.html to sign up for text and/or e-mail alerts that will allow MUD 81 to deliver important news directly to your inbox or text app.

REMINDER: Free fall community shred event for MUD 81 residents

Please mark your calendars for our next MUD 81 community shred event!



- DATE: Saturday, October 12, 2024, from 9 a.m. noon
- LOCATION: Parking Lot across from the MUD 81 administration building, at 805 Hidden Canyon, Katy, TX 77450
- Please remember to bring a current MUD 81 utility bill as proof of residence!

Harris County Home Repair Program

With the recent storms, many homeowners have experienced the sting of costly home repairs. Harris County's Community Services Department's Home Repair Program provides financial assistance through grants or loans to qualifying low- and moderate-income elderly or disabled individuals for certain roof, handicap accessibility, mechanical, electrical, weatherization, and plumbing repairs, and for certain major home rehabilitation projects. The Home Repair Program can provide up to \$40,000 for eligible repairs, and up to \$80,000 for eligible major rehabilitation projects.



A service of the Harris County Community Services Department

To obtain more information about Harris County's Home Repair Program or to complete the required application materials, please visit Harris County's Home Repair Program website, at https://housingandcommunityresources.net/home-repair/harriscounty/, or contact Harris County, at (832) 927-4957.

Storm System Improvements

Since Hurricane Harvey made landfall in August 2017 and resulted in flooding in MUD 81 and throughout southeast Texas, MUD 81 has been working with Harris County regarding Harris County's drainage improvements within Cimarron Subdivision – Sections 2, 3, 4, and 5, which were completed during 2024, and Harris County's proposed drainage improvements within MUD 81 for the Memorial Parkway Subdivision. The purpose of the projects is to improve the District's decades-old drainage system and reduce the risk of future flooding within the community. Costs for the projects will be shared between Harris County, MUD 81, and as appropriate, other area MUDs that will benefit from the improvements. MUD 81's share of the drainage improvements will be funded by the issuance of bonds, which were authorized by MUD 81's voters at the election held on May 1, 2021. The MUD 81 Board also has worked with Harris County to ensure that MUD 81's total contribution for both the Cimarron and Memorial Parkway drainage improvements projects will not exceed the original \$8,200,000 amount approved by MUD 81's voters at the May 1, 2021 bond election.

Cimarron Sections 2,3,4, & 5:

After many years of planning and over a year of construction, the Cimarron drainage improvements are complete. Thank you again to our Cimarron residents for your patience and understanding during the construction of this project.

Memorial Parkway:

BGE has completed the field work and is continuing with the design of the Memorial Parkway drainage improvements. The proposed improvements include upsizing storm sewer lines, installing additional surface drains, and constructing new detention facilities to meet current drainage criteria. Harris County has submitted an application to the U.S. Army Corps of Engineers to request approval to allow peak flows into Barker Reservoir in connection with the project and is awaiting their response.

Ongoing Construction Projects:

- **Generator Replacement at Water Plant No. 2.** The installation of the emergency generator at Water Plant No. 2 is complete.
- Sanitary Sewer Rehabilitation Memorial Parkway Sections Nos. 3, 4, and 5. MUD 81 advertised for competitive bids the sanitary sewer rehabilitation for Memorial Parkway Sections Nos. 3, 4, and 5 and awarded the project to the lowest qualified bidder, Champion Cleaning Specialties, Inc. Construction of this project will begin on October 7, 2024.
- Sanitary Sewer Rehabilitation Cimarron Subdivision, Section Nos. 1, 2, and 3, and Memorial Parkway Section Nos. 6, 7, and 8. The MUD 81 Board authorized the televising and cleaning of the Memorial Parkway Section Nos. 6, 7, and 8 sanitary sewer lines. The cleaning and televising of these lines is now complete, and BGE is evaluating the information received to identify any areas in need of repairs.
- Park York Force Main Replacement. Design is underway for the replacement of the sanitary sewer force main along Park York. This decades-old line has nearly reached the end of its useful life and requires replacement to continue to serve the residents of MUD 81.
- Water Plant No. 3 Elevated Storage Tank Rehabilitation. BGE is working on the design for rehabilitation of MUD 81's elevated storage tank. This aging facility requires improvements to ensure it will continue to function as designed.



Detecting and Preventing Water Leaks

Water leaks can cause damage and result in high water bills. Read on for information on how to detect and prevent leaks to help you protect your property and conserve water.



DETECTING LEAKS:

- 1. High Water Bills: A sudden increase in your water bill could be a sign of a hidden leak. Monitor your bills for any unusual spikes in water usage.
- 2. Check the Water Meter: To confirm if there's a leak, turn off all water sources in your home and check the water meter. If it's still running, you likely have a leak.
- 3. Inspect Water-Using Appliances: Examine appliances like washing machines, dishwashers, and water heaters for any signs of leaks or water damage. These are common sources of household leaks.
- 4. Listen for Dripping Sounds: Quietly listen for any unusual sounds of dripping water, especially in walls, ceilings, or crawl spaces, and for toilets refilling with water when they haven't recently been flushed.
- 5. Visual Inspection: Regularly inspect visible pipes, faucets, and fixtures for signs of leaks, such as puddles, water stains, or dampness.

PREVENTING LEAKS:

- 1. Regular Maintenance: Schedule routine inspections and maintenance for your plumbing system. This can help identify and address potential issues before they turn into leaks.
- 2. Weatherproofing: Consider insulating exposed pipes to prevent them from expanding and contracting excessively. This can reduce the risk of pipe damage and leaks.
- 3. Proper Landscaping: Ensure that trees and shrubs near your property don't have invasive roots that could damage underground pipes. Consider installing root barriers if needed.
- 4. Upgrade Plumbing Fixtures: Consider installing low-flow and water-efficient fixtures to reduce water pressure and stress on pipes, decreasing the likelihood of leaks.
- 5. Regularly Replace Supply Lines: Rubber hoses on appliances like washing machines can deteriorate over time. Consider replacing them with stainless steel braided hoses, which are more durable.
- 6. Monitor Water Pressure: High water pressure can strain pipes and cause leaks. Consider installing a pressure regulator to maintain a safe water pressure level.

Don't wait until a leak becomes a major problem! Regular maintenance and vigilance can save you money on water bills and help prevent costly water damage in your home.



Harris County Sheriff's Office Motorist Assistance Program

If you regularly travel on I-10 or any of the other freeways in the Houston area, you may have experienced the stress of a flat tire or other roadside emergency. Did you know the Harris County Sheriff's Office offers a FREE Motorist Assistance Program (M.A.P.) from Monday-Friday, 24 hours a day for those 5 days (excluding any Harris County holidays) to assist stranded motorists on all Harris County freeways? M.A.P. is designed to help stranded motorists, clear freeways of minor incidents and assist stalled vehicles. Some of the services provided are:

- Changing a flat tire (provided the motorist has the proper equipment)
- Supplying fuel, water and/or air
- Jump starting vehicles
- Removing stranded vehicles from the roadway
- Providing courtesy transport of stranded motorist to a safe location

To contact the Harris County Sheriff's M.A.P., simply dial:

713 CALL MAP 713-225-5627

*627 (Verizon Wireless Customers Only)

Monday - Friday | 24 Hours a Day | Excluding Holidays

Save the information to your cell phone now so you'll have it in the event of an emergency!

OTHER HELPFUL PHONE NUMBERS

- In the event of an emergency, dial 911
- Harris County Sheriff's Office Non-Emergency Number: 713-221-6000
- MUD 81 24-hour line for water/sewer issues: **281-290-6500**
- Harris County: **713-755-5000**
- Harris County Office of Homeland Security and Emergency Management: 713-881-3100
- Harris County Toll Road Authority Roadside Assistance (daily from 5:00 am midnight): 281-584-7500