

Harris County Municipal Utility District No. 81

March 21, 2012

RE: Harris County Municipal Utility District No. 81 CHANGE IN OPERATING COMPANY

Dear Customer,

Effective April 1, 2012, **Harris County Municipal Utility District No. 81** (MUD 81) will be operated by Municipal District Services, LLC (MDS). MDS will operate the District's water system, wastewater collection system and provide billing services to the customers. All of the services that had been provided by Southwest Water Company (SWWC) will now be provided by MDS.



Municipal District Services, LLC

24-Hour Service (report repairs and emergencies)	281-290-6503
Customer Care & Billing Inquiries	281-290-6507
Toll-Free	855-290-6371

After April 1, 2012, you may continue paying your water utility bill as you have in the past with the exception that payments can no longer be dropped off at the 11302 Tanner Road address (Southwest Water offices). Payments may continue to be made in the following ways:

- The MUD 81 District Building at 805 Hidden Canyon, Katy, TX 77450
- US Postal Service (P.O. Box 3150, Houston, TX 77253-3150)
- Check by phone service at 713-881-0675
- Kroger, HEB, Gerlands and Foodtown grocery stores payment locations
- Wal-Mart (all locations) customer service desk
- On-line bill pay via your bank
- MasterCard and Discover at www.paymyutilitybill.com
- MDS office located at 406 W. Grand Parkway S., Suite 260, Katy, TX 77494

If you are paying your utility bill through your own bank's online bill paying service, please note that when you receive your next water bill due on May 18, 2012, you will need to **CHANGE your account number and the P.O. Box number to P.O. Box 3150, Houston, Texas 77253-3150**. If you mail your payments, be sure to use the window envelopes provided so that the payments will reach the new P.O. Box address for Harris County Municipal Utility District No. 81. Please retain this notice for your records.

If you have any questions or concerns please contact the MUD 81 District Office for additional information at 281-392-8112.

Thank you,
Board of Directors
Harris County Municipal Utility District No. 81